

## ***The HIINside Scoop from the IHA – January 2018***

Happy New Year, everyone! We have a number of programming updates as we kick off 2018. Please don't hesitate to contact [Brigette DeMarzo](#) or [Kelly McMahan](#) with any questions you have as you read our newsletter.

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### **WHAT'S NEW THIS MONTH**

## **Simulation Workshop Reminder**

The Rush Center for Clinical Skills and Simulation will provide multi-modal education to HIIN members focused on **CAUTI on February 6<sup>th</sup>, 2018**. IHA and Rush are partnering to offer simulation-based training events that **will be capped at 25 participants, so register while spots still remain! Registration is filling up quickly!**

All events are being offered free of charge to Illinois HIIN hospitals. Training events will be highly engaging and emphasize the use of simulation-based strategies to facilitate change in HIIN hospitals. Our focus in these six-hour events will be to provide attendees with simulation-based tools and techniques to augment the pursuit of higher quality care, patient safety and healthcare resiliency at the unit level.

If you would like to **learn more about simulation** training/education, access the [Rush Center for Clinical Skills and Simulation](#). If you are interested in **learning more about the IHA simulation trainings**, access the [IHA GLPP Simulation Training Webpage](#).

**We encourage you to send educators, frontline staff, or clinical leaders to take advantage of this offering.**

### **CAUTI**

Tuesday, February 6 from 10am – 4:15pm

At [Rush Center for Clinical Skills and Simulation](#) in Chicago

If you would like to attend this session please email [Adam Kohlrus](#) or [Brigette DeMarzo](#). In the email, identify the names of your team members who will attend the training on February 6<sup>th</sup>. Logistical information will follow once you register with [Adam](#) or [Brigette](#).

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## **Data Platform Roll-Out**

We will soon begin conferring accounts to hospitals to access our updated HIIN reports. We will be sending out a survey that **must be completed** prior to obtaining an account. More details about the survey launch will be forthcoming.

Please read the following details **carefully** so you understand how our roll-out will expand:

- At this time, and due to our current server capacity, we are able to confer **one (1)** account per hospital.
- If you had multiple users from one hospital participate as beta testers, they can keep their accounts.
- If you had multiple users from across your system participate as beta testers, these testers will count toward your total system allotment (one account per hospital; e.g. if you have seven hospitals in your system, you will have seven total accounts).

We are **very aware** from the feedback that you gave to us at our annual meetings in November that many of you would like additional accounts available at your organizations. The Institute HIIN team is currently working with our IHA Informatics team to expand our server capacity to accommodate these requests.

We will communicate with you as soon as possible when you will be able to add additional accounts.

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## 2018 Quality Advocacy Showcase Application OPEN!

Submissions are now open for the 3rd annual IHA Quality Advocacy Showcase, which is scheduled for Thursday, April 12, in the Illinois Capitol Rotunda in Springfield. This event provides IHA member hospitals and health systems with a unique opportunity to engage legislators in discussions about key quality issues impacting the individuals and communities they serve, while highlighting their organization's achievements and contributions to advancing quality and patient safety while reducing costs.

For the event, IHA will produce one professionally designed 30-by-42-inch poster per facility. There is no cost to you for the poster and you may keep your poster after the showcase.

This year's submission categories reflect some of healthcare's biggest challenges, giving you the opportunity to describe how your organization is responding and the results you've seen. The 2018 Quality Advocacy Showcase submission categories are:

- **Patient Safety**
- **Infection Prevention**
- **Care Coordination**
- **Behavioral Health**
- **Population Health**
- **Workplace Safety**

The 2<sup>nd</sup> annual showcase earlier this year highlighted quality improvement projects at 87 member hospitals and health systems – a 74% increase over the 50 member projects displayed at our inaugural event in 2016. We are looking to build on last year's success with an even greater turnout in April! [Click here to see the 2017 IHA Quality Advocacy Showcase Compendium.](#)

[Click here to submit a project today.](#) The submission deadline is **February 16, 2018.**

Questions regarding the submission process and showcase attendance please contact [Christina Boyd](#)

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## Preventing Pressure Injuries Safety Session Registration Now Open!

**Register Now** to join the IHA HIIN/MAPS PSO memberships in 3 Illinois locations for a half day safety session on **Friday, February 16** discussing **Preventing Pressure Injuries**. This is our first 2018 safety session providing an opportunity for your teams to collaborate on a critical patient safety issue.

Pressure injuries are significant health concerns and one of the greatest challenges hospitals confront daily - from the high cost of treatment and the lack of reimbursement, to the impact on caregivers and patients' lives. Pressure injuries are considered a marker of poor overall prognosis and may contribute to premature mortality in some patients. Preventing pressure injuries is a challenge for

healthcare professionals, and is potentially a preventable condition. Please join your HIIN and MAPS colleagues to learn about the new AHRQ Toolkit on Preventing Pressure Injuries in Hospitals, and discuss how we can prevent and improve pressure injuries.

***Be a part of the solution and participate...***

***When: Friday, February 16, 2018***

***Locations: Naperville, Springfield and Mt. Vernon, IL.***

***Registration: 8:30 am Start time: 9:00 am to 12:45 pm - Open to IHA HIIN and MAPS PSO members only.***

Learn more about our content experts: [Agenda](#)

**Learning Objectives:**

1. Examine the change process overall, and for pressure injury specifically
2. Determine baseline data and goal setting for pressure injuries
3. Discuss an implementation program and sustainability of the project

The Illinois Health and Hospital Association (IHA) is the CE sponsor of this program and the Midwest Alliance for Patient Safety PSO is the host.

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## Huddle Highlights/Reminders

Thank you to those who attended our first HIIN Huddle on January 17 with our CAH group. The call is an interactive opportunity to collaborate and spread best practices with your peer network. We encourage you to bring your questions as well provide us with any feedback you would like to discuss.

We look forward to engaging our additional peer hospital groups on upcoming huddle calls.

CAHs	Second Thursday of Odd Months (March, May, July, September)
Tweeners	Fourth Thursday of Odd Months (January, March, May, July, September)
Safety Nets	First Thursday of Even Months (February, April, June, August, October)
125-250 Beds	Second Thursday of Even Months (February, April, June, August, October)
250+ Beds	Third Thursday of Even Months (February, April, June, August, October)

No calls will be held in November to avoid conflict with the HIIN Annual Meeting and Thanksgiving, or December to respect the Holiday Season.

These calls will be **interactive** – there are only 5 per year, and we ask that you please ensure that someone well-versed in the HIIN participate enthusiastically on each! The more you contribute on your call, the more robust this offering will be.

You will receive Outlook invitations with dial-in and web link instructions with your scheduled time. Please be aware, you **only** attend the huddle to which you are assigned.

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## Contact IHA to Begin Your Oro™ 2.0 Assessments

**Hospitals are encouraged to complete the Oro™ 2.0 assessment as part of HIIN participation!**

- It is essential that all participating HIIN hospitals engage in the journey to high reliability. [High reliability organizations](#) (HROs) are ones that succeed in maintaining very high levels of quality and safety (e.g. zero defects) in the face of extremely complex and high-risk systems. In order to achieve zero patient harm, healthcare must make a concerted effort to embark on this quest.
- In the Great Lakes Partners for Patient's HIIN, there are several key checkpoints in HRO programming.
- **So far, over half of the HIIN Hospitals have completed their assessment.**

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## Data Submission to the KDS

Please submit your data **MONTHLY** for the three adverse drug events and falls!

Please update your PFE data as you make progress! We want you to take credit for the advancements you are making!

Metric	Report Data Back To...
Falls	October 2016 Q4
ADE – Hypoglycemic Events	Returning HEN 2.0 hospitals – January 2016 Q1 New GLPP HIIN hospitals – October 2016 Q4
ADE – Excessive Anticoagulation	Returning HEN 2.0 hospitals – January 2016 Q1 New GLPP HIIN hospitals – October 2016 Q4
ADE – Opioid Events	All HIIN hospitals – October 2016 Q4
PFE Data	All hospitals must submit this data and update as progress is made!

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## CIC, CPHQ, and CPPS Update

**Hospitals may elect to certify more than one person per hospital in 2018. Please feel free to contact [Brigette](#) if you have questions about obtaining a certification.**

- **CIC:** The IHA will pay for the CIC (Certification in Infection Prevention and Control) offered by the Certification Board of Infection Control and Epidemiology (CBIC). We will be able to pay for the exam fees associated with obtaining this certification and the APIC Certification Study Guide if your Infection Control Nurses would like to take advantage of this opportunity. There is no need to register for this certification, just have your Infection Control Nurse send us a reimbursement form for the cost of the exam/study guide (along with the receipt).
  - [Website](#) and [FAQs](#)
  - IHA will reimburse for the cost of taking this exam (\$350) and the APIC Certification Study Guide, 5th ed. (\$114)
- **CPHQ:** Each HIIN hospital has the opportunity to nominate someone from their organization to earn the only accredited certification in the field of healthcare quality, the Certified Professional in Healthcare Quality (CPHQ). The CPHQ package being offered through the HIIN consists of access to the Q Solutions Books, the practice exam, and covers the cost of sitting for the exam. Set yourself up for success in advancing the profession by earning the CPHQ and demonstrate your competence in healthcare quality, distinguish yourself from other healthcare quality professionals, enhance your credibility, demonstrate your dedication to the field, and show your preparedness to improve outcomes across the continuum of care.
  - [CPHQ Product Description](#)
  - [CPHQ Ordering Instructions](#)
- **CPPS:** The NPSF Patient Safety Curriculum is a 10-module, online course intended to equip the learner with the foundational knowledge necessary to understand the context, key principles, and competencies associated with the discipline of patient safety, and how these tenets and skills are applied in everyday practice. If you engage in this curriculum, you will have access to:
  - The 10-module NPSF Online CE/CME Patient Safety Curriculum
  - The Certification Board for Professionals in Patient Safety - Practice Exam
  - The Certification Board for Professionals in Patient Safety - Credential Exam
  - If you have identified the individual at your organization that would like to engage in this curriculum please have them fill out the [registration form](#). You can expect to receive an emailed welcome packet with all program information within 2-3 weeks from date of submission. If you have any questions please contact [IHAPSII@npsf.org](mailto:IHAPSII@npsf.org) or 617.391.9905.

If you have any questions about the certification process, please contact [Adam Kohlrus](#).

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## [Request a Site Visit from William Peters](#)

- IHA is dedicated to offering Improvement Advisor site visits to HIIN hospitals that [request assistance](#).
- Through the HIIN, William will be offering 10 different 1-2 day site visits which your organization can take advantage of free of charge.
- These visits can cover anything from improvement sciences 101, to using data for improvement, to assisting with struggling projects, to providing an improvement science primer for your executive teams.

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For additional information, please visit our [website](#).  
If you have any questions please contact [Brigette DeMarzo](#) or [Kelly McMahon](#)