

## The HIINside Scoop from the IHA – February 2018

Please don't hesitate to contact [Brigette DeMarzo](#) or [Kelly McMahon](#) with any questions you have as you read our newsletter.

### IN THIS ISSUE...

[SIMULATION WORKSHOP – SIGN UP TODAY!](#)

[DAY OF SEPSIS – MARCH 13](#)

[NEW DATA PLATFORM – COMING SOON](#)

[2018 QUALITY ADVOCACY SHOWCASE – THANK YOU!](#)

[QUALITY IMPROVEMENT FUNDAMENTALS- COMING SOON!](#)

[FALLS IMPROVEMENT ACTION NETWORK- COMING SOON!](#)

[HUDDLE HIGHLIGHTS/REMINDERS](#)

[DATA SUBMISSION REMINDER](#)

[CPHQ, CPPS, AND CIC CERTIFICATION UPDATE](#)

[IMPROVEMENT ADVISOR SITE VISITS](#)

### WHAT'S NEW THIS MONTH

## Upcoming Simulation Workshop Dates

The Rush Center for Clinical Skills and Simulation will provide multi-modal education to HIIN members focused on **CAUTI on March 2<sup>nd</sup>, 2018 and March 12<sup>th</sup>, 2018**. IHA and Rush are partnering to offer simulation-based training events that **will be capped at 25 participants, so register while spots still remain! Registration is filling up quickly!**

All events are being offered free of charge to Illinois HIIN hospitals. Training events will be highly engaging and emphasize the use of simulation-based strategies to facilitate change in HIIN hospitals. Our focus in these six-hour events will be to provide attendees with simulation-based tools and techniques to augment the pursuit of higher quality care, patient safety and healthcare resiliency at the unit level.

If you would like to **learn more about simulation** training/education, access the [Rush Center for Clinical Skills and Simulation](#). If you are interested in **learning more about the IHA simulation trainings**, access the [IHA GLPP Simulation Training Webpage](#).

**We encourage you to send educators, frontline staff, or clinical leaders to take advantage of this offering.**

#### ***CAUTI***

Friday, March 2 from 10am – 4:15pm or

Monday, March 12 from 10am – 4:15pm

At [Rush Center for Clinical Skills and Simulation](#) in Chicago

If you would like to attend this session please email [Adam Kohlrus](#) or [Brigette DeMarzo](#). In the email, identify the names of your team members who will attend the training on either March 2nd or March 12th. Logistical information will follow once you register with [Adam](#) or [Brigette](#).

[Back to Table of Contents](#)

## Day of Sepsis Event – March 13

We will be partnering with our colleagues in Michigan and Wisconsin for a one-day workshop focused on **Sepsis Readmissions** on **Tuesday, March 13**. Please review the [draft agenda](#). Start and end times will not change.

If you were not able to participate in our Sepsis IAN program, this would be a great opportunity to focus on sepsis with your improvement teams! If you are participating in our Sepsis IAN program, you are also welcome to join us.

This event will be held at IHA Naperville and IHA Springfield. Attendance will be capped at **two individuals per hospital**. If you would like to bring additional team members, they will be placed on a waiting list so that we can accommodate as many individuals as possible.

Please email [Tammy De Leonardis](#) to reserve your spot!

[Back to Table of Contents](#)

---

## Data Platform Roll-Out

We will soon begin conferring accounts to hospitals to access our updated HIIN reports. We will be sending out a survey that **must be** completed prior to obtaining an account. More details about the survey launch will be forthcoming.

Please read the following details **carefully** so you understand how our roll-out will expand:

- At this time, and due to our current server capacity, we are able to confer **one (1)** account per hospital.
- If you had multiple users from one hospital participate as beta testers, they can keep their accounts.
- If you had multiple users from across your system participate as beta testers, these testers will count toward your total system allotment (one account per hospital; e.g. if you have seven hospitals in your system, you will have seven total accounts).

We are **very aware** from the feedback that you gave to us at our annual meetings in November that many of you would like additional accounts available at your organizations. The Institute HIIN team is currently working with our IHA Informatics team to expand our server capacity to accommodate these requests.

We will communicate with you as soon as possible when you will be able to add additional accounts.

[Back to Table of Contents](#)

---

## 2018 Quality Advocacy Showcase -THANK YOU!

This annual event provides IHA member hospitals and health systems with a unique opportunity to engage legislators in discussions about key quality issues impacting the individuals and communities they serve, while highlighting their organization's achievements and contributions to advancing quality and patient safety while reducing costs. **Thank you to the hospitals who submitted a project for display!** We are thrilled to build on last year's success with an even greater turnout in this important event!

The Quality Advocacy Showcase will be held on **April 12, 2018 from 10am to 2pm** at the Illinois State Capitol Rotunda in Springfield.

Questions regarding your submission or if you missed the deadline but still would like to showcase your work please contact [Kelly McMahan](#) by the close of business on **Friday February 23<sup>rd</sup>, 2018**.

[Back to Table of Contents](#)

---

## Quality Improvement Fundamentals – Naperville Sign Up Coming Soon!

QIF aims to create internal experts in the field of the improvement sciences that can assist your facilities with many ongoing improvement efforts. These individuals strengthen your organizations' improvement capacity. The IHA is partnering with William Peters, IHI Faculty and Improvement Advisor to provide this training.

### When and Where:

Kickoff Webinar: Wednesday, April 18 from 12-1:30pm  
In-House Session #1: Wednesday, April 25 and Thursday, April 26 at IHA Naperville  
Webinar #1: Wednesday, May 23 from 12-2:30pm  
In-House Session #2: Monday, June 4 and Tuesday, June 5 at IHA Naperville  
Closing Webinar: Wednesday, June 13 from 12-1pm

**Who:** Hospitals must send two individuals to attend the course. Each dyad pair must bring an applied learning project, which will be discussed and explained on our kickoff webinar.

If you are not seeing the improvement in a non-IAN topic area, this is an excellent venue to get personalized feedback and coaching.

Registration will be opening soon!

[Back to Table of Contents](#)

---

## Falls Improvement Action Network – Registration Coming Soon!

**What:** We are kicking off another Improvement Action Network in April, this time focusing on falls. [Cynosure Health Solutions](#) will be providing coaching and subject matter expertise for this quarterly content theme.

### When and Where:

Kick-Off Webinar: Tuesday, April 24 from 10-11am  
In-Person Workshop: Thursday, May 17 from 8:30am-1pm  
Check-In Call: Wednesday, June 6 from 10-11am  
Final Webinar: Wednesday, June 20 from 10-11am

**Who:** Hospitals struggling to see improvement in fall data are encouraged to attend.

[Back to Table of Contents](#)

---

## Huddle Highlights/Reminders

**Thank you** to those who attended and participated on our first round of HIIN Huddles. We enjoyed the opportunity to learn and connect with you on these calls and look forward to hearing from you on your next respective huddle. As a reminder the call is an interactive opportunity to collaborate and spread best practices with your peer network. We encourage you to bring your questions as well provide us with any feedback you would like to discuss.

We look forward to engaging our additional peer hospital groups on upcoming huddle calls.

CAHs	Second Thursday of Odd Months (March, May, July, September)
Tweeners	Fourth Thursday of Odd Months (March, May, July, September)
Safety Nets	First Thursday of Even Months (April, June, August, October)
125-250 Beds	Second Thursday of Even Months (April, June, August, October)
250+ Beds	Third Thursday of Even Months (April, June, August, October)

No calls will be held in November to avoid conflict with the HIIN Annual Meeting and Thanksgiving, or December to respect the Holiday Season.

These calls will be **interactive** – there are only 5 per year, and we ask that you please ensure that someone well-versed in the HIIN participate enthusiastically on each! The more you contribute on your call, the more robust this offering will be.

You will receive Outlook invitations with dial-in and web link instructions with your scheduled time. Please be aware, you **only** attend the huddle to which you are assigned.

[Back to Table of Contents](#)

## Data Submission to the KDS

**Please submit your data **MONTHLY** for the three adverse drug events and falls!**

**Please update your PFE data as you make progress! We want you to take credit for the advancements you are making!**

Metric	Report Data Back To...
Falls	October 2016 Q4
ADE – Hypoglycemic Events	Returning HEN 2.0 hospitals – January 2016 Q1 New GLPP HIIN hospitals – October 2016 Q4
ADE – Excessive Anticoagulation	Returning HEN 2.0 hospitals – January 2016 Q1 New GLPP HIIN hospitals – October 2016 Q4
ADE – Opioid Events	All HIIN hospitals – October 2016 Q4
PFE Data	All hospitals must submit this data and update as progress is made!

[Back to Table of Contents](#)

## CIC, CPHQ, and CPPS Update

**Hospitals may elect to certify more than one person per hospital in 2018. Please feel free to contact [Brigitte](#) if you have questions about obtaining a certification.**

- CIC: The IHA will pay for the CIC (Certification in Infection Prevention and Control) offered by the Certification Board of Infection Control and Epidemiology (CBIC). We will be able to pay for the exam fees associated with obtaining this certification and the APIC Certification Study Guide if your Infection Control Nurses would like to take advantage of this opportunity. There is no need to register for this certification, just have your Infection Control Nurse send us a reimbursement form for the cost of the exam/study guide (along with the receipt).
  - [Website](#) and [FAQs](#)
  - IHA will reimburse for the cost of taking this exam (\$350) and the APIC Certification Study Guide, 5th ed. (\$114)
- CPHQ: Each HIIN hospital has the opportunity to nominate someone from their organization to earn the only accredited certification in the field of healthcare quality, the Certified Professional in Healthcare Quality (CPHQ). The CPHQ package being offered through the HIIN consists of access to the Q Solutions Books, the practice exam, and covers the cost of sitting for the exam. Set yourself up for success in advancing the profession by earning the CPHQ and demonstrate your competence in healthcare quality, distinguish yourself from other healthcare quality professionals, enhance your credibility, demonstrate your dedication to the field, and show your preparedness to improve outcomes across the continuum of care.
  - [CPHQ Product Description](#)
  - [CPHQ Ordering Instructions](#)
- CPPS: The NPSF Patient Safety Curriculum is a 10-module, online course intended to equip the learner with the foundational knowledge necessary to understand the context, key principles, and competencies associated with the discipline of patient safety, and how these tenets and skills are applied in everyday practice. If you engage in this curriculum, you will have access to:
  - The 10-module NPSF Online CE/CME Patient Safety Curriculum
  - The Certification Board for Professionals in Patient Safety - Practice Exam
  - The Certification Board for Professionals in Patient Safety - Credential Exam

- If you have identified the individual at your organization that would like to engage in this curriculum please have them fill out the [registration form](#). You can expect to receive an emailed welcome packet with all program information within 2-3 weeks from date of submission. If you have any questions please contact [IHAPSII@npsf.org](mailto:IHAPSII@npsf.org) or 617.391.9905.

[Back to Table of Contents](#)

---

## [Request a Site Visit from William Peters](#)

- IHA is dedicated to offering Improvement Advisor site visits to HIIN hospitals that [request assistance](#).
- Through the HIIN, William will be offering 10 different 1-2 day site visits which your organization can take advantage of free of charge.
- These visits can cover anything from improvement sciences 101, to using data for improvement, to assisting with struggling projects, to providing an improvement science primer for your executive teams.

[Back to Table of Contents](#)

---

For additional information, please visit our [website](#).  
If you have any questions please contact [Brigette DeMarzo](#) or [Kelly McMahon](#)