

The HIINside Scoop from the IHA – August 2018

It is hard to say, but the end of summer is upon us! As we look forward to the fall season, here is what is coming your way in the HIIN. Over the next couple of months and keeping with the spirit of continuous improvement, we will be making some updates to our newsletter format. Please do not hesitate to contact [Brigette DeMarzo](#) or [Kelly McMahon](#) with any questions you have as you read our newsletter.

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NEW BUSINESS

Workplace – New Communication Platform

We have launched our Workplace page in an effort to provide another avenue for program updates and peer networking! It has come to our attention that there have been some issues getting plugged into the platform. At this point, anyone who attended an annual meeting as well as all HIIN primary contacts have been added to the page. Once you are logged in, please feel free to invite as many colleagues as you wish! It is an all-teach, all-learn environment.

If you have trouble accessing Workplace, would like to be invited to Workplace, or if you need any assistance, please contact [Tammy De Leonardis](#).

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ADE Improvement Action Network (IAN) – [Sign Up Today!](#)

What: We are kicking off another Improvement Action Network in September, this time focusing on Adverse Drug Events (ADE). We will cover all ADEs in this IAN as well as cross-cutting strategies to improve medication safety. The IHA HIIN Team is thrilled to partner with experts, Maryanne Whitney RN, CNS, MSN and Steve Tremain MD, FACPE, of Cynosure Health for this IAN.

When and Where:

Kick-Off Webinar: Friday, September 21 from 10-11am

In-Person Workshop: Friday, October 12 from 8:30am-1pm at IHA offices in Naperville and Springfield

Check-In Call: Tuesday, November 6 from 10-11:30am

Final Webinar: Monday, November 19 from 10-11am

Who: Pharmacists, Physicians, Quality and Nursing Leaders.

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HIIN Huddle Announcement

Thank you to those of you who have been attending our HIIN Huddles throughout the course of the year. These calls have been helpful for us to clarify questions in programming and hear directly from you on your points of confidence and confusion. We have greatly appreciated everyone's participation to date!

We think that there is greater opportunity for us to engage with our HIIN hospitals through the new Workplace platform as well as one on one check in calls. That said, the remainder of the huddles for 2018 will be cancelled. Moving forward, we will hold HIIN-wide check-in calls as needed to share important HIIN programming updates.

Thank you again for your continued engagement in the HIIN. Feel free to [contact us](#) with any questions!

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September Simulation Workshop Dates

All events are being offered free of charge to Illinois HIIN hospitals. Training events will be highly engaging and emphasize the use of simulation-based strategies to facilitate change in HIIN hospitals. Our focus in these six-hour events will be to provide attendees with simulation-based tools and techniques to augment the pursuit of higher quality care, patient safety and healthcare resiliency at the unit level.

We encourage you to send educators, frontline staff, or clinical leaders to take advantage of this offering.

If you are interested in **learning more about the IHA simulation trainings**, access the [IHA GLPP Simulation Training Webpage](#).

Readmissions

Friday, October 5 from 10am – 4:30pm

At Jump Trading Simulation and Education Center in Peoria

If you would like to attend any of these sessions please follow the links to [register on the IHA GLPP Simulation Training Webpage](#). Logistical information will follow once you register. If you have any questions please contact [Brigitte](#) or [Kelly](#).

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Ventilator Management Safety Session – Save the Date!

Nothing says “patient safety” quite like sending staff members to attend IHA HIIN/MAPS PSO educational events. We want you to mark your calendars to participate in our next Ventilator Management Safety Session. Complimentary to all IHA HIIN and MAPS PSO Members

When & Where: Thursday, October 18, 2018 at IHA Naperville and Springfield Offices

Who: Complimentary to all IHA HIIN and MAPS PSO Members

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IHA 2018 Leadership Summit – [Register Today!](#)

IHA's Leadership Summit — the premier event for the Illinois hospital community—is designed to give you the insight, inspiration, strategy and networking opportunities that can spark new ideas and new ways of tackling healthcare's toughest challenges.

When & Where: Tuesday & Wednesday September 25 & 26 at the Westin Lombard Yorktown Center

Who: CEOs, C-Suite Leaders, Clinical Leaders, Administrative Leaders, Emerging Leaders, Board Members

[Click here](#) to view the IHA 2018 Leadership Summit brochure.

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GLPP ALTO Project

The GLPP ALTO Project will expand on the success of the Colorado Hospital Association's Opioid Safety Pilot, which achieved a 36 percent average reduction in the administration of opioids in 10 hospital emergency departments by utilizing alternatives to opioids (ALTOs) when appropriate. Based off of outcomes from the [Colorado ALTO Pilot](#), it is evident that changing pain management strategies results in the reduction of opioid use and an increase of ALTO use, without a reduction in patient satisfaction scores.

The GLPP ALTO Project established the following specific goal and aim:

Goal: Reduce administration of opioid medications by ED clinicians through implementation of the ALTO approach from the Colorado ACEP 2017 Opioid Prescribing & Treatment Guidelines.

Aim: Reduce administration of opioids by 15 percent, measured in morphine equivalent units (MEUs), over the 2019 six-month pilot, as compared with the same six-month baseline period in 2018.

If you have any questions or would like more information about joining in the ALTO cohort, please contact [Adam](#) or [Brigitte](#).

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STANDING OPPORTUNITIES

CIC, CPHQ, and CPPS Update

Hospitals may elect to certify more than one person per hospital in 2018. Please feel free to contact [Brigitte](#) or [Kelly](#) if you have questions about obtaining a certification.

- CIC: The IHA will pay for the CIC (Certification in Infection Prevention and Control) offered by the Certification Board of Infection Control and Epidemiology (CBIC). We will be able to pay for the exam fees associated with obtaining this certification and the APIC Certification Study Guide if your Infection Control Nurses would like to take advantage of this opportunity. There is no need to register for this certification, just have your Infection Control Nurse send us a reimbursement form for the cost of the exam/study guide (along with the receipt).
 - [Website](#) and [FAQs](#)
 - IHA will reimburse for the cost of taking this exam (\$350) and the APIC Certification Study Guide, 5th ed. (\$114). Please use [this expense report](#) to request repayment from IHA.
- CPHQ: Each HIIN hospital has the opportunity to nominate someone from their organization to earn the only accredited certification in the field of healthcare quality, the Certified Professional in Healthcare Quality (CPHQ). The CPHQ package being offered through the HIIN consists of access to the Q Solutions Books, the practice exam, and covers the cost of sitting for the exam. Set yourself up for success in advancing the profession by earning the CPHQ and demonstrate your competence in healthcare quality, distinguish yourself from other healthcare quality professionals, enhance your credibility, demonstrate your dedication to the field, and show your preparedness to improve outcomes across the continuum of care.
 - [CPHQ Product Description](#)
 - [CPHQ Ordering Instructions](#)
- CPPS: The NPSF Patient Safety Curriculum is a 10-module, online course intended to equip the learner with the foundational knowledge necessary to understand the context, key principles, and competencies associated with the discipline of patient safety, and how these tenets and skills are applied in everyday practice. If you engage in this curriculum, you will have access to:
 - The 10-module NPSF Online CE/CME Patient Safety Curriculum
 - The Certification Board for Professionals in Patient Safety - Practice Exam
 - The Certification Board for Professionals in Patient Safety - Credential Exam
 - If you have identified the individual at your organization that would like to engage in this curriculum please have them fill out the [registration form](#). You can expect to receive an emailed welcome packet with all program information within 2-3 weeks from date of submission. If you have any questions please contact IHAPSII@npsf.org or 617.391.9905.

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Data Announcements & Reminders

Please log into the KDS and check on the status of your **PFE metrics**.

We encourage you to review these resource road maps to confirm your progress toward meeting these metrics:

- [PFE 1](#)
- [PFE 2](#)
- [PFE 3](#)
- [PFE 4](#)
- [PFE 5](#)

We need all hospitals to update their PFE data. These do not automatically update, nor will you be prompted to update them. We believe our current data does not reflect the progress many of you have made.

Please remember submit your data **MONTHLY** for the three adverse drug events and falls!

Tableau Data Platform

By now, everyone has received either an email from CompDATA with steps to create your account and/or an email or phone call from Kelly regarding the status of your organizations account.

You must respond to the CompDATA account initiation email and/or complete the survey sent by Kelly to obtain a HIIN Tableau account.

Once you complete the survey sent by Kelly, you will receive the CompDATA account initiation email that you must respond to in order to finalize your account credentials.

If you have a question about who in your organization has received account access via CompDATA or the survey, please contact [Kelly McMahan](#).

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Request a Site Visit from William Peters

- IHA is dedicated to offering Improvement Advisor site visits to HIIN hospitals that [request assistance](#).
- Through the HIIN, William will be offering 10 different 1-2 day site visits which your organization can take advantage of free of charge.
- These visits can cover anything from improvement sciences 101, to using data for improvement, to assisting with struggling projects, to providing an improvement science primer for your executive teams.

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For additional information, please visit our [website](#).
If you have any questions please contact [Brigitte DeMarzo](#) or [Kelly McMahan](#)