

The HIINside Scoop from the IHA – August 2017

We hope you've all enjoyed your summers! We have a number of programming updates as we transition from summer vacations back into our fall routines.

Please don't hesitate to contact [Adam Kohlrus](#) or [Brigette DeMarzo](#) with any questions you have as you read our newsletter. **We will be releasing another special edition newsletter soon on High Reliability. Stay tuned for more important updates!**

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WHAT'S NEW THIS MONTH

Simulation Workshop Reminder

The [Jump Trading Simulation and Education Center in Peoria](#) and the [Memorial Center for Learning and Innovation](#) in Springfield are offering upcoming simulation trainings on CAUTI, C. diff and Readmissions. **These sessions are capped, so register while spots still remain. Registration is filling up quickly!**

All events are being offered free of charge to Illinois HIIN hospitals. Training events will be highly engaging and emphasize the use of simulation-based strategies to facilitate change in HIIN hospitals. Our focus in these six-hour events will be to provide attendees with simulation-based tools and techniques to augment the pursuit of higher quality care, patient safety and healthcare resiliency at the unit level.

If you would like to **learn more about simulation** training/education, access the [Jump Simulation-Education Webpage](#). If you are interested in **learning more about the IHA-Jump simulation trainings**, access the [IHA GLPP Simulation Training Webpage](#).

We encourage you to send educators, frontline staff, or clinical leaders to take advantage of these offerings.

Upcoming workshop dates at the [Jump Trading Simulation and Education Center in Peoria](#):

C. diff

Monday, September 11 from 10:00am – 4:15pm

Monday, October 9 from 10:00am – 4:15pm

Readmissions

Monday, November 6 from 10:00am – 4:15pm

Friday, December 1 from 10:00am – 4:15pm

Friday, December 8 from 10:00am – 4:15pm

[Register for a Simulation Session in Peoria](#)

Upcoming workshop dates at the [Memorial Center for Learning and Innovation](#) in Springfield:

CAUTI

Tuesday, September 12 from 10:00am – 4:15pm

Register for one of these sessions in Springfield by emailing [Adam Kohlrus](#) or [Brigette DeMarzo](#) and identify who would like to attend from your organization.

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Reserve Your Spot: Quality Improvement Fundamentals

The IHA has the unique opportunity to collaborate with William Peters, IHI Improvement Advisor during the GLPP HIIN! William is an Institute for Healthcare Improvement trained "Improvement Advisor" and serves as IHI Faculty on both domestic and international projects.

William will be kicking off our Springfield-based Wave 2 of his Quality Improvement Fundamentals course.

Key Dates:

Monday, October 2 from 12-1:30pm	Kickoff Webinar
Tuesday and Wednesday, October 10 and 11 from 8a-4:30pm	QIF Session #1 – Dove Center, Springfield
Monday, November 13 from 12-2:30pm	Coaching Webinar
Tuesday and Wednesday, November 28 and 29 from 8a-4:30pm	QIF Session #2 – Dove Center, Springfield
Thursday, December 21 from 12-1pm	Closing Webinar

Key Info:

- Participants will need to bring an “applied learning project” (APL) to facilitate learning.
 - This real-time work will not only result in sustainable improvement for your organization, but will also serve as “proof of concept” in the use of formal improvement methods as a way to meet the increasing demands for enhancing value within all the domains of healthcare; quality, financial, operational, service and people!
- Each 12 week course will be capped at 60 individuals.
- Hospitals must send two individuals in order to be able to attend the course.
 - This dyad team from the hospital will come to the training with one APL per dyad team/hospital and both individuals who go through the training will jointly work on the APL.
- If you are not seeing the improvement in a non-IAN topic area, this is an excellent venue to get personalized feedback and coaching.

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Save the Date – HIIN Annual Meeting

The IHA HIIN team will be hosting **two** in-person events to celebrate the engagement we had in 2017 and look forward to the calendar of programming we are planning for 2018.

These half-day events will take place on November 16 in Springfield and November 17 in Naperville. Agendas and exact locations will be announced in upcoming weeks.

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Data Submission to the KDS

We are sad to report that Illinois is falling behind our Wisconsin and Michigan partners in data submission for several key data elements. It is imperative that you submit your data monthly; please [contact us](#) as soon as possible if you are having challenges submitting your data, or have questions.

Please submit your data **MONTHLY for the three adverse drug events and falls!**

Please **submit your PFE data as soon as possible, and update as you make progress!**

Metric	Report Data Back To...
Falls	October 2016 Q4
ADE – Hypoglycemic Events	Returning HEN 2.0 hospitals – January 2016 Q1 New GLPP HIIN hospitals – October 2016 Q4
ADE – Excessive Anticoagulation	Returning HEN 2.0 hospitals – January 2016 Q1 New GLPP HIIN hospitals – October 2016 Q4
ADE – Opioid Events	All HIIN hospitals – October 2016 Q4
PFE Data	All hospitals must submit this data and update as progress is made!

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Points System – Rewards and Tiers

Thank you to all the members who provided feedback and suggestions for participation point rewards. Below are the rewards and tiers for 2017:

Level	Rewards
Platinum (700)	Reimbursement for one registration to the training of your choice: APIC “EPI 101”; Center for Transforming Healthcare “Leaders Facilitating Change”; or the Rush Leadership Academy
Gold (650)	Inclusion in IHA press release Complimentary invitation to IHA Leadership Summit
Silver (600)	Professional membership reimbursement (e.g. NAHQ, APIC) One additional CIC, CPHQ, or CPPS slot for your facility
Bronze (550)	Trophy IHA HIIN Quality Improvement Library selection \$25 gift card to Barnes & Noble

The [August Points Report](#) has been released! Congratulations to our Top Ten Point Achievers to-date:

	Points	Organization
1	385	Rush-Copley Medical Center
2	380	HSHS Holy Family Hospital
3	375	Loyola University Medical Center
4	370	AMITA Health Alexian Brothers Medical Center; Pinckneyville Community Hospital; Presence Resurrection Medical Center
7	365	Presence Saints Mary & Elizabeth Medical Center
8	360	AMITA Adventist Medical Center – Glen Oaks; Little Company of Mary Hospital
10	355	Advocate Condell Medical Center; Advocate Lutheran General Hospital, Saint Anthony

Please read the notes below to understand the points report:

- The number in parentheses at the top of each column indicates the total possible point value for that item. For example, reporting on each PFE metric gives you 5 points, completing your Oro™ 2.0 assessment gives you 25 points, etc.
- Points are awarded for data through July 2017. Reporting data each month earns you 5 points per metric.

- Attending an IHA event earns you 15 points. Possible IHA attendance to-date includes the CAUTI IAN, CAUTI Safety Session, Naperville QuEST event, Springfield QuEST event, QIF Wave 1, VTE IAN, VTE Safety Session, CDI IAN, CDI Safety Session (135 points so far).

If you have a question about your point total, please email [Brigette DeMarzo](mailto:Brigette.DeMarzo@iha.org).

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CIC, CPHQ, and CPPS Update

Hospitals have the option to choose one of the following three exams for 2017. Additional exam slots can be won through the points system.

- **CIC:** The IHA will pay for the CIC (Certification in Infection Prevention and Control) offered by the Certification Board of Infection Control and Epidemiology (CBIC). We will be able to pay for the exam fees associated with obtaining this certification and the APIC Certification Study Guide if your Infection Control Nurses would like to take advantage of this opportunity. There is no need to register for this certification, just have your Infection Control Nurse send us a reimbursement form for the cost of the exam/study guide (along with the receipt).
 - [Website](#) and [FAQs](#)
 - IHA will reimburse for the cost of taking this exam (\$350) and the APIC Certification Study Guide, 5th ed. (\$114)
- **CPHQ:** Each HIIN hospital has the opportunity to nominate someone from their organization to earn the only accredited certification in the field of healthcare quality, the Certified Professional in Healthcare Quality (CPHQ). The CPHQ package being offered through the HIIN consists of access to the Q Solutions Books, the practice exam, and covers the cost of sitting for the exam. Set yourself up for success in advancing the profession by earning the CPHQ and demonstrate your competence in healthcare quality, distinguish yourself from other healthcare quality professionals, enhance your credibility, demonstrate your dedication to the field, and show your preparedness to improve outcomes across the continuum of care.
 - [CPHQ Product Description](#)
 - [CPHQ Ordering Instructions](#)
- **CPPS:** The NPSF Patient Safety Curriculum is a 10-module, online course intended to equip the learner with the foundational knowledge necessary to understand the context, key principles, and competencies associated with the discipline of patient safety, and how these tenets and skills are applied in everyday practice. If you engage in this curriculum, you will have access to:
 - The 10-module NPSF Online CE/CME Patient Safety Curriculum
 - The Certification Board for Professionals in Patient Safety - Practice Exam
 - The Certification Board for Professionals in Patient Safety - Credential Exam
 - If you have identified the individual at your organization that would like to engage in this curriculum please have them fill out the [registration form](#). You can expect to receive an emailed welcome packet with all program information within 2-3 weeks from date of submission. If you have any questions please contact IHAPSII@npsf.org or 617.391.9905.

If you have any questions about the certification process, please contact [Adam Kohlrus](mailto:Adam.Kohlrus@iha.org).

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Request a Site Visit from William Peters

- IHA is dedicated to offering Improvement Advisor site visits to HIIN hospitals that [request assistance](#).
- Through the HIIN, William will be offering 10 different 1-2 day site visits which your organization can take advantage of free of charge.
- These visits can cover anything from improvement sciences 101, to using data for improvement, to assisting with struggling projects, to providing an improvement science primer for your executive teams.

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For additional information, please visit our [website](#).
If you have any questions please contact [Adam Kohlrus](mailto:Adam.Kohlrus@iha.org) or [Brigette DeMarzo](mailto:Brigette.DeMarzo@iha.org)