

The HIINside Scoop from the IHA – May 2017

Please don't hesitate to contact [Adam Kohlrus](#) or [Brigette DeMarzo](#) with any questions you have as you read our newsletter. ***We will be releasing another special edition newsletter tomorrow on High Reliability. Stay tuned for more important updates!***

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WHAT'S NEW THIS MONTH

Simulation Workshop Reminder

The Jump Trading Simulation and Education Center will provide multi-modal education to HIIN members focused on four topic areas in 2017: CAUTI, VTE, *C. diff*, and Readmissions. IHA and Jump are partnering to offer twelve simulation-based training events at the Jump Trading Simulation and Education Center in Peoria in 2017. **These sessions will be capped at 25 participants, so register while spots still remain! Registration is filling up quickly!**

All events are being offered free of charge to Illinois HIIN hospitals. Training events will be highly engaging and emphasize the use of simulation-based strategies to facilitate change in HIIN hospitals. Our focus in these six-hour events will be to provide attendees with simulation-based tools and techniques to augment the pursuit of higher quality care, patient safety and healthcare resiliency at the unit level. The four breakout sessions will be focused on:

Patient & Family Engagement – Technical Skills – Sociotechnical Risk Assessment – Attitude and Safety Culture

If you would like to **learn more about simulation** training/education access the [Jump Simulation-Education Webpage](#). If you are interested in **learning more about the IHA-Jump simulation trainings**, access the [IHA GLPP Simulation Training Webpage](#) and sign up today to engage in one of our trainings through the [registration page](#), trainings commence in less than three weeks!

We encourage you to send educators, frontline staff, or clinical leaders to take advantage of these offerings.

May Workshop Dates at the [Jump Trading Simulation and Education Center in Peoria](#):

CAUTI-May 22
CAUTI-May 26
CAUTI-May 30

[Register through this link today!](#)

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Register Today – HRO In-Person Meeting

When and Where: Friday, June 9; The Joint Commission (Oakbrook Terrace, IL)

Who: Hospitals who have completed their Oro™ 2.0 assessments are strongly encouraged to attend.

What: IHA hospitals will have the opportunity to engage in a learning session and a peer-to-peer network around topics and tactics for moving towards high reliability in healthcare. This meeting will focus on steps teams can take to engage their C-Suites in the High Reliability conversation and explain how this journey must be championed by leadership. There also will be a heavy focus on action planning for those hospitals that have completed their Oro™ 2.0 High Reliability Organizational Assessment. Joint Commission Center for Transforming Healthcare staff will be walking through important strategies for successful action planning that will help outline the actions your organization can take to advance to a higher level of maturity within one or more components of high reliability.

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Data Submission to the KDS

- **Please submit your data for the three adverse drug events and falls.**
 - For falls, hypoglycemic events, and anticoagulation events...please enter data at least as far back as July 2016.
 - For opioid adverse drug events...please enter data at least as far back as October 2016.
 - If we do not start receiving data from you, our team will be making calls to follow-up.

Please be sure to submit your PFE metrics for the first half of 2017 to the KDS at your earliest convenience! Only about **half** of Illinois hospitals have submitted this data ☹

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Points System – Rewards and Tiers

Thank you to all the members who provided feedback and suggestions for participation point rewards. Below are the rewards and tiers for 2017:

Level	Rewards
Platinum (700)	Reimbursement for one registration to the training of your choice: APIC “EPI 101”; Center for Transforming Healthcare “Leaders Facilitating Change”; or the Rush Leadership Academy
Gold (650)	Inclusion in IHA press release Complimentary invitation to IHA Leadership Summit
Silver (600)	Professional membership reimbursement (e.g. NAHQ, APIC) One additional CIC, CPHQ, or CPPS slot for your facility
Bronze (550)	Trophy IHA HIIN Quality Improvement Library selection \$25 gift card to Barnes & Noble

The [May Points Report](#) has been released! Congratulations to our Elite Eight Hospitals this month:

	Points	Organization
1	255	Presence Resurrection Medical Center
2	245	Presence Saints Mary & Elizabeth Medical Center
3	240	Pairs Community Hospital Perry Memorial Hospital
5	230	Pinckneyville Community Hospital
6	225	SwedishAmerican Hospital HSHS St. Francis Hospital
8	220	McDonough District Hospital Edward Hospital Crawford Memorial Hospital Advocate Condell Medical Center Advocate Lutheran General Hospital

Please read the notes below to understand the points report:

- The number in parentheses at the top of each column indicates the total possible point value for that item. For example, reporting on each PFE metric gives you 5 points, completing your Oro™ 2.0 assessment gives you 25 points, etc.
- Points are awarded for data through January 2017. Reporting data each month earns you 5 points per metric (25 total points per metric so far).
- Attending an IHA event earns you 15 points. Possible IHA attendance to-date includes the CAUTI IAN, CAUTI Safety Session, Naperville QuEST event, Springfield QuEST event, QIF, and the VTE Safety Session (90 points possible so far).

If you have a question about your point total, please email [Brigette DeMarzo](mailto:Brigette.DeMarzo@iha.org).

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CIC, CPHQ, and CPPS Update

Hospitals have the option to choose one of the following three exams for 2017. Additional exam slots can be won through the points system.

- **CIC:** The IHA will pay for the CIC (Certification in Infection Prevention and Control) offered by the Certification Board of Infection Control and Epidemiology (CBIC). We will be able to pay for the exam fees associated with obtaining this certification and the APIC Certification Study Guide if your Infection Control Nurses would like to take advantage of this opportunity. There is no need to register for this certification, just have your Infection Control Nurse send us a reimbursement form for the cost of the exam/study guide (along with the receipt).
 - [Website](#) and [FAQs](#)
 - IHA will reimburse for the cost of taking this exam (\$350) and the APIC Certification Study Guide, 5th ed. (\$114)
- **CPHQ:** Each HIIN hospital has the opportunity to nominate someone from their organization to earn the only accredited certification in the field of healthcare quality, the Certified Professional in Healthcare Quality (CPHQ). The CPHQ package being offered through the HIIN consists of access to the Q Solutions Books, the practice exam, and covers the cost of sitting for the exam. Set yourself up for success in advancing the profession by earning the CPHQ and demonstrate your competence in healthcare quality, distinguish yourself from other healthcare quality professionals, enhance your credibility, demonstrate your dedication to the field, and show your preparedness to improve outcomes across the continuum of care.
 - [CPHQ Product Description](#)

- [CPHQ Ordering Instructions](#)
- CPPS: The NPSF Patient Safety Curriculum is a 10-module, online course intended to equip the learner with the foundational knowledge necessary to understand the context, key principles, and competencies associated with the discipline of patient safety, and how these tenets and skills are applied in everyday practice. If you engage in this curriculum, you will have access to:
 - The 10-module NPSF Online CE/CME Patient Safety Curriculum
 - The Certification Board for Professionals in Patient Safety - Practice Exam
 - The Certification Board for Professionals in Patient Safety - Credential Exam
 - If you have identified the individual at your organization that would like to engage in this curriculum please have them fill out the [registration form](#). You can expect to receive an emailed welcome packet with all program information within 2-3 weeks from date of submission. If you have any questions please contact IHAPSII@npsf.org or 617.391.9905.

If you have any questions about the certification process, please contact [Adam Kohlrus](#).

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[Request a Site Visit from William Peters](#)

- IHA is dedicated to offering Improvement Advisor site visits to HIIN hospitals that [request assistance](#).
- Through the HIIN, William will be offering 10 different 1-2 day site visits which your organization can take advantage of free of charge.
- These visits can cover anything from improvement sciences 101, to using data for improvement, to assisting with struggling projects, to providing an improvement science primer for your executive teams.

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New and Emerging	
CMS OMH Issue Brief: Understanding Communication and Language Needs of Medicare Beneficiaries	The CMS Office of Minority Health (OMH) is pleased to announce the release of an issue brief entitled, Understanding Communication and Language Needs of Medicare Beneficiaries. This issue brief provides data regarding individuals with limited English proficiency as well as individuals with visual- and hearing- impairments at the state- and local-level for Medicare beneficiaries. Medicare beneficiaries are more likely to have multiple chronic conditions or complex health needs than those not yet on Medicare, creating the opportunity for greater misunderstanding. Communication and language barriers are known to be associated with worse clinical outcomes, longer hospital stays, and higher rates of hospital readmissions. The information in this brief can help providers, organizations, and other stakeholders to better understand the communication and language assistance needs of their patients.
Clinical Effectiveness and Safety of Intraoperative Methadone in Patients Undergoing Posterior Spinal Fusion Surgery: A Randomized, Double-blinded, Controlled Trial	Patients undergoing spinal fusion surgery often experience severe pain during the first three postoperative days. The aim of this parallel-group randomized trial was to assess the effect of the long-duration opioid methadone on postoperative analgesic requirements, pain scores, and patient satisfaction after complex spine surgery. According to this study, published this month in the journal <i>Anesthesiology</i> , Spinal fusion surgery patients administered intraoperative methadone require less intravenous and oral postoperative opioid use for pain management,
JAMA: Beyond Medication Reconciliation: The Correct Medication List	Medication reconciliation is a major focus of quality measurement activities, and according to The Joint Commission, primary care clinicians are expected to reconcile a patient's medications at every visit. In principle, medication reconciliation is quite important; in practice, however, it has failed to have a demonstrable effect on patient outcomes. This may partly be because the lack of agreement about what constitutes medication reconciliation makes it difficult to decide when it has occurred and therefore difficult to study its effect.
Six New Nursing Home Training Sessions Now Available	More than 12,000 nursing homes across the country are working with their local Quality Innovation Network-Quality Improvement Organization (QIN-QIO) as part of the National

	<p>Nursing Home Quality Improvement Campaign (NNHQIC). The NNHQIC is focused, in part, on tracking, preventing and managing <i>C.diff</i> infections, as well as promoting antibiotic stewardship, with the overall goal of promoting quality and safety for nursing home residents. To support nursing homes in this work, the QIN National Coordinating Center and CMS developed a new series of online training sessions. These six sessions and accompanying resources are now freely available and are designed to support “bite-sized learning,” allowing nursing home staff to review manageable amounts of content in each training. Each session includes a welcome message and overview; information on how to use the session; videos and PowerPoint presentations; interactive activities and scenarios; discussion questions; informational handouts; and links to optional resources.</p>
<p>In the News</p>	
<p>Becker's Hospital Review: Rebooting patient safety: 7 questions with the leaders of IHI and NPSF</p>	<p>The National Patient Safety Foundation (NPSF) and the Institute for Healthcare Improvement announced in March plans to merge, effective May 1st. The move will combine the safety programs of each organization, creating a robust institution focused on accelerating advances and improvements in the field of healthcare quality and safety. Both leaders (Derek Feeley, CEO of IHI, and Tejal Gandhi, MD, the president and CEO of NPSF) spoke to Becker's Hospital Review in April about the merger, what drew them to the patient safety field and what they hope their organization can achieve in the future.</p>
<p>H&HN: How Hospitals Are Addressing Food Insecurity</p>	<p>U.S. hospitals and health systems are recognizing that many of their patients lack access to affordable, healthy foods. This lack of access, known as food insecurity, affects clinical, behavioral, socioeconomic and environmental factors that contribute to health. Reducing food insecurity has therefore become a goal of many hospital population health strategies.</p>

For additional information, please visit our [website](#).
If you have any questions please contact [Adam Kohlrus](#) or [Brigette DeMarzo](#)