

## The HIINside Scoop from the IHA – April 2017

Please don't hesitate to contact [Adam Kohlrus](#) or [Brigette DeMarzo](#) with any questions you have as you read our newsletter.

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### WHAT'S NEW THIS MONTH

## Simulation Update

The Jump Trading Simulation and Education Center will provide multi-modal education to HIIN members focused on four topic areas in 2017: CAUTI, VTE, *C. diff*, and Readmissions.

IHA and Jump are partnering to offer twelve simulation-based training events at the Jump Trading Simulation and Education Center in Peoria in 2017. **These sessions will be capped at 25 participants, so register while spots still remain!**

All events are being offered free of charge to Illinois HIIN hospitals. Training events will be highly engaging and emphasize the use of simulation-based strategies to facilitate change in HIIN hospitals.

Our focus in these six-hour events will be to provide attendees with simulation-based tools and techniques to augment the pursuit of higher quality care, patient safety and healthcare resiliency at the unit level. The four breakout sessions will be focused on:

- Patient & Family Engagement
- Technical Skills
- Sociotechnical Risk Assessment
- Attitude and Safety Culture

This collaboration is foundational to the creation of a state-wide community of facility-based simulation operatives. Attendees of this course series will acquire the knowledge and skills to leverage simulation for the detection and mitigation of the latent conditions which negatively impact patient care outcomes within CAUTI, VTE, *C. diff* and readmissions in 2017.

- If you would like to **learn more about simulation** training/education access the [Jump Simulation-Education Webpage](#).
- If you are interested in **learning more about the IHA-Jump simulation trainings**, access the [IHA GLPP Simulation Training Webpage](#) and sign up today to engage in one of our trainings through the [registration page](#), trainings commence in May!

We are also in the process of partnering with the [Rush Center for Clinical Skills & Simulation](#) and the [Memorial Center for Learning and Innovation](#) so we can offer simulation trainings for HIIN hospitals in a regional fashion. **Trainings at Rush and Memorial sites will commence this summer.**

If you have any questions regarding these simulation trainings please contact [Adam Kohlrus](#).

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## Register for Springfield QuEST – April 25 and 26

**What:** Much like the Quality Boot Camps that IHA has offered in the past, QuEST is a “Quality Improvement 101” intended to arm individuals at the hospital level with the QI and data skills needed to improve patient safety and quality.

**When and Where:**

Day 1: April 25 from 10am-5pm at the Chiara Center in Springfield

Day 2: April 26 from 8am-3pm at the Chiara Center in Springfield

**Who:** This event is intended for quality staff members who need a re-tread in basic quality concepts but is also **highly encouraged** for clinical staff members who participate in quality improvement activities at your organizations.

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## VTE Safety Session – May 3

**What:** Safety sessions are a combination of didactic-networking events that provide opportunities to share experiences, discuss best practices, and learn from national and regional subject matter experts.

**When and Where:**

May 3 from 8am-12:45pm in Naperville (Marriott Chicago Naperville; 1801 N. Naper Blvd.), Springfield (IHA Springfield; 700 S. 2<sup>nd</sup> St.) and Mount Vernon (Holiday Inn; 222 Potomac Blvd.).

**Who:** All are welcome! Feel free to bring all clinical and quality leaders from your organization who are working on reducing VTE.

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## High Reliability Update

- HRO Coaching Cohorts kicked off this month! Thank you to hospitals that joined us the past two weeks for thoughtful discussions on leadership, safety culture, and performance improvement.
  - **If you would like to join us on future coaching calls, please fill out [this survey](#) at your earliest convenience.**
- Over 50 organizations have started their journey to high reliability by taking the Oro™ 2.0 assessment. Please [contact us](#) if you are interested in or have questions about this process, and we would be happy to support your work.
- Save the Date for our **June 9 HRO Meeting**, hosted with the Center for Transforming Healthcare in Oakbrook Terrace.
  - IHA hospitals will have the opportunity to engage in a learning session and a peer-to-peer network around topics and tactics for moving towards high reliability in healthcare.
  - This meeting will focus on steps teams can take to engage their C-Suites in the High Reliability conversation and explain how this journey must be championed by leadership. There also will be a heavy focus on action planning for those hospitals that have completed their Oro™ 2.0 High Reliability Organizational Assessment.
  - Joint Commission Center for Transforming Healthcare staff will be walking through important strategies for successful action planning that will help outline the actions your organization can take to advance to a higher level of maturity within one or more components of high reliability.

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## Data Submission to the KDS

- **Please submit your data for the three adverse drug events and falls.**
  - Please enter data at least as far back as July 2016.
  - If we do not start receiving data from you, our team will be making calls to follow-up.

***Please be sure to submit your PFE metrics to the KDS at your earliest convenience.***

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## Points System – Rewards and Tiers

Thank you to all the members who provided feedback and suggestions for participation point rewards. Below are the rewards and tiers for 2017:

Level	Rewards
Platinum (700)	Reimbursement for <b>one registration</b> to the training of your choice: APIC “EPI 101”; Center for Transforming Healthcare “Leaders Facilitating Change”; or the Rush Leadership Academy
Gold (650)	Inclusion in IHA press release Complimentary invitation to IHA Leadership Summit
Silver (600)	Professional membership reimbursement (e.g. NAHQ, APIC) One additional CIC, CPHQ, or CPPS slot for your facility
Bronze (550)	Trophy IHA HIIN Quality Improvement Library selection \$25 gift card to Barnes & Noble

We are very excited to have our [first points report](#)! Please read the notes below to understand the points report:

- The number in parentheses at the top of each column indicates the total possible point value for that item. For example, reporting on the first PFE metric gives you 5 points, completing your Oro™ 2.0 assessment gives you 25 points, etc.
- Points are awarded for data through December of 2016. Reporting data each month earns you 5 points per metric (15 total points per metric so far).
- Attending an IHA event earns you 15 points. Possible IHA attendance to-date includes the CAUTI IAN, CAUTI Safety Session, and Naperville QuEST event (45 points total).

If you have a question about your point total, please email [Brigette DeMarzo](#).

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## CIC, CPHQ, and CPPS Update

**Hospitals have the option to choose one of the following three exams for 2017. Additional exam slots can be won through the points system.**

- **CIC:** The IHA will pay for the CIC (Certification in Infection Prevention and Control) offered by the Certification Board of Infection Control and Epidemiology (CBIC). We will be able to pay for the exam fees associated with obtaining this certification and the APIC Certification Study Guide if your Infection Control Nurses would like to take advantage of this opportunity. There is no need to register for this certification, just have your Infection Control Nurse send us a reimbursement form for the cost of the exam/study guide (along with the receipt).
  - [Website](#) and [FAQs](#)
  - IHA will reimburse for the cost of taking this exam (\$350) and the APIC Certification Study Guide, 5th ed. (\$114)
- **CPHQ:** Each HIIN hospital has the opportunity to nominate someone from their organization to earn the only accredited certification in the field of healthcare quality, the Certified Professional in Healthcare Quality (CPHQ). The CPHQ package being offered through the HIIN consists of access to the Q Solutions Books, the practice exam, and covers the cost of sitting for the exam. Set yourself up for success in advancing the profession by earning the CPHQ and demonstrate your competence in healthcare quality, distinguish yourself from other healthcare quality professionals, enhance your credibility, demonstrate your dedication to the field, and show your preparedness to improve outcomes across the continuum of care.
  - [CPHQ Product Description](#)
  - [CPHQ Ordering Instructions](#)
- **CPPS:** The NPSF Patient Safety Curriculum is a 10-module, online course intended to equip the learner with the foundational knowledge necessary to understand the context, key principles, and competencies associated with the discipline of patient safety, and how these tenets and skills are applied in everyday practice. If you engage in this curriculum, you will have access to:
  - The 10-module NPSF Online CE/CME Patient Safety Curriculum
  - The Certification Board for Professionals in Patient Safety - Practice Exam
  - The Certification Board for Professionals in Patient Safety - Credential Exam

- If you have identified the individual at your organization that would like to engage in this curriculum please have them fill out the [registration form](#). You can expect to receive an emailed welcome packet with all program information within 2-3 weeks from date of submission. If you have any questions please contact [IHAPSII@npsf.org](mailto:IHAPSII@npsf.org) or 617.391.9905.

If you have any questions about the certification process, please contact [Adam Kohlrus](#).

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## [Request a Site Visit from William Peters](#)

- IHA is dedicated to offering Improvement Advisor site visits to HIIN hospitals that [request assistance](#).
- Through the HIIN, William will be offering 10 different 1-2 day site visits which your organization can take advantage of free of charge.
- These visits can cover anything from improvement sciences 101, to using data for improvement, to assisting with struggling projects, to providing an improvement science primer for your executive teams.

Due to capacity constraints, site visits will be limited in 2017-2018.

***Site visits will be reserved on a first-come first-served basis.***

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For additional information please visit our website, <https://www.alliance4ptsafety.org/HEN.aspx>.

If you have any questions please contact: Adam Kohlrus [akohlrus@ihastaff.org](mailto:akohlrus@ihastaff.org) or Brigette DeMarzo [bdemarzo@team-iha.org](mailto:bdemarzo@team-iha.org)