The Midwest Alliance for Patient Safety developed *Patient Safety Focus: Top 10 Issues for 2020*, a white paper that offers extensive resources for members. The top issues emerged from over 140,000 submitted events, expert input, literature review and shared learnings.

**1. CARE TRANSITION HANDOFFS**
Seamless handoffs are an ongoing challenge in healthcare, especially along the care continuum. A successful handoff requires careful attention and a systematic approach.

**2. C. DIFF INFECTIONS**
Life-threatening and highly contagious, C. diff infections are a constant challenge for hospitals and providers. All healthcare facilities should follow 2018 C. diff guidelines.

**3. UNADVISED DISCHARGE**
Every year, 500,000 patients in the U.S. choose to leave hospitals despite their physician’s recommendation to continue care, with vulnerable populations more likely to refuse care.

**4. ED BOARDING**
Emergency Departments (EDs) have become the de facto first line of care for behavioral health patients in crisis. Yet EDs are not well-equipped to provide the care needed.
## MATERNAL OPIOID USE

Opioid use during pregnancy has grown precipitously, impacting both women and infants. Researchers have identified pregnancy as a critical opportunity to identify and treat women using opioids.

## PRESSURE INJURIES

Over 2.5 million Americans develop pressure injuries every year as a result of hospital care, making these painful yet preventable skin lesions a critical issue for patient safety professionals.

## PATIENT/FAMILY ENGAGEMENT

Growing evidence shows that Patient and Family Engagement (PFE) benefits patients, providers and healthcare organizations alike. Forging these partnerships is essential to quality improvement.

## POST-ERROR SUPPORT

The focus of clinician error is rightly on the patient who is harmed. But too little attention is given to the significant impact on providers who cause a patient harm.

## SOCIAL DETERMINANTS

Research shows that up to 90% of health outcomes is related to social determinants of health, such as transportation, food insecurity and interpersonal violence.

## WORKPLACE VIOLENCE

With lives at risk, workplace violence is a significant safety issue for providers and patients. De-escalation techniques are a must-have skill for healthcare professionals.

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Join MAPS PSO in addressing these key patient safety issues

The Midwest Alliance for Patient Safety is a federally certified Patient Safety Organization and a wholly owned, non-profit subsidiary of the Illinois Health and Hospital Association. MAPS members benefit from federal protections, confidential data submission and our supportive PSO community.

The white paper and all MAPS services are part of membership. Contact us to become a member.

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