



Why Attend MAPS PSO 2018 Webinars?

Ask our Members!

“Great opportunity to learn and collaborate in a 60-minute format!”

“These webinars allow us to educate staff in a conference room without travel or lost productivity. Great opportunity to earn continuing education credits”

This webinar is complimentary and only open to MAPS PSO members

The experience speaks for itself!

Midwest Alliance for Patient Safety (MAPS) **Patient Safety Organization (PSO)** provides **members-only meetings for healthcare providers to share and collaborate**. Participants can discuss patient safety topics, best practices, and tools while learning from each other in a condensed webinar format. Topics can vary from the latest patient safety alerts to publications from leading experts in the field.

MAPS PSO Coordinators are asked to maximize their organization's program engagement by sharing the registration and event information to staff that can benefit from these collaborative events. All webinar content is designed to ensure an optimal learning environment.

Take this **opportunity** to maximize your program membership by attending our MAPS PSO educational webinars.

To learn more, please contact:

Carrie Pinasco, BS, CDM
Director
Midwest Alliance for Patient Safety
Phone: (630) 276-5845
Email: MAPSHelp@team-ih.org

The Illinois Health and Hospital Association (IHA) is the CE sponsor of this program and the Midwest Alliance for Patient Safety PSO is the host and content developer.

Join the MAPS PSO community for an interactive webinar

Meeting Contact: Margie McDevitt
MAPSHELP@team-iha.org - P: 630-276-5657



Diagnostic Error: How to Help Write a New Chapter in Patient Safety

Monday, August 13 - 10:00 am – 11:00 am

Participate in a dynamic webinar discussion surrounding diagnostic errors. The impact from the delay or failure to treat a condition when the working diagnosis was wrong or unknown can result in tragic outcomes for the patient.

Nationally recognized expert, Dr. Hardeep Singh, M.D., M.P.H. will present the impact of diagnostic errors on patient safety. Key learnings will focus on accurately diagnosing the patient, establishing good communication between the staff, patients, and family and identifying missed opportunities. System and cognitive factors, evidence based measures and contributing factors will also be explored. Dr. Singh will capture key take-aways for identifying opportunities for improvement.

AGENDA

- 10:00 AM** 🌐 **MAPS PSO – Setting the Stage for the Program and Introductions**
Carrie Pinasco, BS, CDM
Program Director Midwest Alliance for Patient Safety
- 10:05 AM** 🌐 **Diagnostic Error: How to Help Write a New Chapter in Patient Safety**
Hardeep Singh, M.D., M.P.H.
Chief, Health Policy, Quality & Informatics Program, Center for Innovations in Quality, Effectiveness and Safety, Michael E. DeBakey VA Medical Center Director, Houston DIScovery (Diagnosis Improvement Safety Center) Professor, Department of Medicine, Section of Health Services Research, Baylor College of Medicine
- 10:45 AM** 🌐 **Facilitated Discussion/Q & A**
- 11:00 AM** 🌐 **Wrap Up**

Learning Objectives:

- 1. Create a shared mental model of the problem of diagnostic error**
- 2. Discuss what areas can we start working on to address the problem of diagnostic errors**

Please note that registration will take place via an invitation-only email link. All attendees will register via web conferencing and receive instructions to join the event.

CE Statement: As the sponsor of this didactic lecture with interactive exercises, the Illinois Health and Hospital Association is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to **1 hour** of nurse continuing education credit for this program.