

# Why Attend a 2019 Safety Session?

- Tools/resources from National Speakers & Top Performing IL Healthcare Facilities
- Shared Lessons
- Continuing Education

## Ask the Participants!

*“The member stories and subject matter experts shared great information that we can bring back to our hospital”*

*“Great group collaborate and learning strategies.”*

**This event is complimentary for Great Lakes Partners for Patients (GLPP) HIIN members of IHA, MHA, & WHA and MAPS PSO members.**

**We encourage you to send educators, frontline staff, or clinical leaders to take advantage of these offerings. There is no registration limit to the number of staff from a facility. Clinical teams are welcome!**

*CMS rules prohibit provision of food and beverages at HIIN events. Please feel free to bring water, coffee, etc. and a snack with you.*

The Illinois Health and Hospital Association is the CE sponsor of this program and the Midwest Alliance for Patient Safety PSO is the host and content developer.



An Illinois Health and Hospital Association company



## What is a Safety Session Event?

It's a unique event focused on learning. Midwest Alliance for Patient Safety (MAPS) Patient Safety Organization (PSO) convenes healthcare providers to share patient safety experiences, discuss best practices, and learn from leading speakers and each other in a safe environment.

Every Safety Session presents a subject-matter expert and an Illinois healthcare organization sharing real-life experiences and processes focused on harm reduction. Wrapping up the event, the MAPS team facilitates break out group discussions to reinforce the day's curriculum. Attendees will share adverse events, challenges, and lessons learned. All information is de-identified to ensure an optimal learning environment.

**This MAPS facilitated Safety Session is sponsored by the GLPP IHA HIIN initiative.**

To learn more, please contact:  
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Institute for Innovations in Care and Quality  
Email: [MAPSHelp@team-ih.org](mailto:MAPSHelp@team-ih.org)

Two convenient meeting locations: Naperville, NIU Campus, and Springfield, IHA Office or remote via video conferencing  
For details, contact Sandy Kazenko at [MAPSHELP@team-iha.org](mailto:MAPSHELP@team-iha.org) - P: 630-276-5657



# Safety Session

## Social Determinants of Health: From Screening to Action - Readmissions

Monday, March 4, 2019 - 10:00 am – 3:45 pm

Improving population health outcomes and reducing the total cost of care requires that care teams identify and address the social, behavioral, and logistical needs of patients. Screening for Social Determinants of Health (SDOH) is increasingly common in health care settings. Some care teams wonder, “what are we looking for? Why? And what do we do about it?” This session will draw upon practical insights from over 100 teams that have addressed the SDOH of high utilizers of the acute care setting (now called multi-visit patients or MVPs).

Participants will learn about the concepts and clinical operational processes of the MVP Method, which is a framework for effectively addressing the SDOH for highest- utilizing populations.

### Learning Objectives:

At the end of this presentation, the participants will be able to:

1. Discuss feasible, adaptable and effective methods for improving care for high utilizers
2. Identify strategies for establishing screening and care management protocols to meet medical and social care needs of the ED patient
3. Identify strategies to enhance partnerships between local Care Coordination Units (CCUs) and receive education on wraparound home-based supports available for older adults in the community

**CE Statement:** As the sponsor of the didactic lecture with interactive exercises, the Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 4.25 hours of nurse continuing education credit for this program.

- 10:00 AM** 🌐 **Welcome – Intro to the Day’s Program, Adam Kohlrus, MS, CPHQ, CPPS**, Assistant Vice President, Institute for Innovations in Care and Quality, IHA, (Presented live Springfield, other locations video-audio feed)
- 10:15 AM** 🌐 ***SDOH in action: What are we looking for? Why? And what do we do about it? Lessons from the MVP (Multi-Visit Patient) Method,*** Amy E. Boutwell, MD, MPP, Founder, Collaborative Healthcare Strategies (Presented live in Naperville, other locations video-audio feed)
- 12:00 PM** 🌐 **Networking Lunch** (on your own)
- 1:00 PM** 🌐 ***Westside ConnectED: A comprehensive approach to addressing SDOH,*** Venoncia M. Baté-Ambrus, PhD, MS, MA(c), Program Manager, Catholic Charities of the Archdiocese of Chicago (Presented live in Naperville, other locations video-audio feed)
- 2:00 PM** 🌐 ***Coordinated Care Alliance and IHA: An approach to coordinating care across the continuum,*** Jessica Grabowski, AM, LCSW, Executive Director, Coordinated Care Alliance, (Presented live Naperville, other locations video-audio feed)
- 3:00 PM** 🌐 ***SDOH Fireside Chat*** (Boutwell, Baté-Ambrus, Grabowski) (Presented live Naperville, other locations video-audio feed)
- 3:30 – 3:45 PM** 🌐 ***Wrap up and Next Steps,*** Ashley Frederick, BSN, RN, CPHQ, CPPS, Clinical Manager, Institute for Innovations in Care and Quality, IHA, (Presented live Springfield, other locations video-audio feed)