



The experience speaks for itself!

Safe Tables are Midwest Alliance for Patient Safety (MAPS) **Patient Safety Organization (PSO) members-only meetings for healthcare providers to share and collaborate.** Participants discuss patient safety experiences, best practices, **and learn** from experts and each other **in a safe environment.** The education delivers key take-aways that correspond back to submitted PSO adverse events. MAPS PSO Safe Tables feature a subject matter expert presentation and facilitated group discussions that lead to new strategies. Attendees are asked to share adverse events, challenges, and lessons learned. All information is de-identified to ensure an optimal learning environment.

Take this **opportunity** to maximize your program membership by attending our MAPS PSO Safe Tables.

To learn more, please contact:

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The Illinois Health and Hospital Association (IHA) is the CE sponsor of this program and the Midwest Alliance for Patient Safety PSO is the host and content developer.

Why Attend MAPS PSO 2019 Safe Tables?

Ask our Members!

“We loved the tools and facilitated discussion. Our team left the event feeling energized!”

“The data presentation was invaluable, because it provided us with support on our patient safety efforts.”

“Fabulous discussions and shared learnings. This was a great format.”

**This meeting is complimentary and
only open to MAPS PSO members**

IHA Offices
1151 E Warrenville Rd, Naperville, IL 60563

IHA Offices
700 South Second St, Springfield, IL

Meeting Contact: [Sandy Kazenko](mailto:Sandy.Kazenko@team-iha.org)
MAPSHELP@team-iha.org - P: 630-276-5657



Critical Thinking & High Reliability Organizations (HRO)

Safe Table - Thursday, February 14 - 8:30 am - 4:00 pm

In healthcare's fast paced, ever changing, complex environment, effective problem solving and decision-making skills are critical to patient safety. Individuals will learn about cognitive and instinctive thinking along with key strategies that will maximize critical thinking and reasoning abilities to expand their capabilities to care for patients, improve leadership skills and lay a cognitive foundation for a culture of patient safety. This innovative safe table will discuss human factors and approaches that will re-shape thinking to improve operations and resources to execute high reliability principles.

Attendees will break into teams and be given strategies to work with cases and discuss new methods of thinking and evaluating processes in efforts to transform mindsets to improve patient safety. Dr. Rip will lead all of the program learnings. This event is exclusive to MAPS PSO members and is complimentary as part of their program benefits.

Learning Objectives:

1. *Define two modes of thinking: Instinctive and Critical*
2. *Compare characteristics of "Hot" and "Cold" thinking*
3. *Identify cognitive biases and recognize how they adversely affect our decision-making and how to mitigate them*
4. *Apply critical thinking to five HRO characteristics to improve patient safety.*
5. *Identify three distinct cognitive factors that increase the risk of epic failures*

AGENDA

- 8:30 AM** 🌐 **Continental Breakfast & Registration**
- 9:00 AM** 🌐 **MAPS PSO – Into to the Day's Programming**
Carrie Pinasco, BS, CDM, BCQS
Director, Midwest Alliance for Patient Safety
- 9:10 AM** 🌐 **Introductions Operational Environment & Instinctive Thinking**
Michael Rip, MS, PhD, Assistant Professor and Director of the Masters in Healthcare Administration, Michigan State University, Founder of MindLeap, LLC
- 10:25 AM** 🌐 **Break**
- 10:35 AM** 🌐 **Instinctive Thinking (cont.), Human Thinking, Cognitive Biases & Maskirovka (Deception)**
- 12:00 PM** 🌐 **Networking Lunch**
- 1:00 PM** 🌐 **Cognitive Biases (cont.), CBM: Cognitive Bias Mitigation, Critical Thinking – Truth, Causes, & Reality, Main Causes of Epic Failures, High Reliability Organizations (HROs)**
- 2:25 PM** 🌐 **Break**
- 2:35 PM** 🌐 **HRO Principles 1-5 and Case Study Review and Application**
- 3:55 PM** 🌐 **Summary and Wrap Up**
4:00 PM

CE Statement: As the sponsor of this didactic lecture with interactive exercises, the Illinois Health and Hospital Association is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to **5.5 hours** of nurse continuing education credit for this program.