

# Social Determinants of Health Improvement Action Network

CLOSING WEBINAR  
MARCH 26, 2020



**GREAT LAKES**  
PARTNERS FOR PATIENTS

**Illinois | Michigan | Wisconsin**  
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*Accelerating Improvement at the Point of Care*

# Welcome

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Kim Werkmeister, BA, RN, CPHQ, CPPS  
Improvement Advisor  
Cynosure Health



Jenny Winkler, MPH, CIC, CPPS  
Director, Quality, Safety, & Health Policy  
Illinois Health and Hospital Association



Adam Kohlrus  
Assistant Vice President, Quality, Safety and Health Policy  
Illinois Health and Hospital Association



Kelly McMahon  
Manager, Quality, Safety and Health Policy  
Illinois Health and Hospital Association

# Improvement Action Network Timeline

January 16

- 9:30-10:30 CT/10:30-11:30 ET
- Kick-off webinar
- Setting the stage and review of tools

January 30

- 9:30-10:30 CT/10:30-11:30 ET
- Shared learning call

February 11

- 9:00-1:00 CT/10:00-2:00 ET
- In-person, regional workshop
- Facilitated by IHA staff, subject matter experts, and mentor facilities

February 27

- 9:30-10:30 CT/10:30-11:30 ET
- Shared learning call

March 12

- 9:30-10:30 CT/10:30-11:30 ET
- Shared learning call

March 26

- 9:30-10:30 CT/10:30-11:30 ET
- Wrap-up Webinar
- Review lessons learned and plan for sustainability

# Moving forward



- As you continue this work feel free to download and share the playbook:
  - [https://www.alliance4ptsafety.org/IHAMAPS/media/media/WestSideConnectED-Playbook\\_Final.pdf](https://www.alliance4ptsafety.org/IHAMAPS/media/media/WestSideConnectED-Playbook_Final.pdf)

# Gap Analysis



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This gap analysis is an opportunity to review and identify which steps of the Social Determinants of Health Emergency Department Screening process that your facility has in place.

- Not started – Means your organization has not started any work in relation to this step
- In-process – Means your organization has started this step in the process, but the work is ongoing
- Completed – Means your organization has completed this step in the process
- Willing to Share – For any steps that you have completed, your organization would be willing to share some barriers encountered and strategies your organization used to implement each step.

Phase 1	
1. Make the case with hospital leadership and ED staff for implementing a screen for Social Determinants of Health (SDOH)	<input type="checkbox"/> Not started <input type="checkbox"/> In-process <input type="checkbox"/> Completed <input type="checkbox"/> Willing to Share
2. Identify key champions (physician leadership or executive sponsorship) and key team members (nursing, social work, case management, etc) within the hospital	<input type="checkbox"/> Not started <input type="checkbox"/> In-process <input type="checkbox"/> Completed <input type="checkbox"/> Willing to Share
3. Establish and build a relationship with a CBO and identify their capacity for referrals	<input type="checkbox"/> Not started <input type="checkbox"/> In-process <input type="checkbox"/> Completed <input type="checkbox"/> Willing to Share

Phase 2	
1. Integrate SDOH screening within current ED workflows	<input type="checkbox"/> Not started <input type="checkbox"/> In-process <input type="checkbox"/> Completed <input type="checkbox"/> Willing to Share
2. Identify screeners	<input type="checkbox"/> Not started <input type="checkbox"/> In-process <input type="checkbox"/> Completed <input type="checkbox"/> Willing to Share
3. Determine which patients will be	<input type="checkbox"/> Not started

- Use the gap analysis tool to guide your work, and identify areas of focus:

– [https://www.alliance4ptsafety.org/IHAMAPS/media/media/SDOH-IAN-Gap-Analysis\\_1.docx](https://www.alliance4ptsafety.org/IHAMAPS/media/media/SDOH-IAN-Gap-Analysis_1.docx)

- For feedback or support with your future work, feel free to send your gap analysis to the IHA team at [ihen@team-iha.org](mailto:ihen@team-iha.org)

# Action Planning

- Utilize the action planning document to help you outline the actions needed in each phase to implement screening
  - <https://www.alliance4ptsafety.org/IHAMAPS/media/media/Action-Planning-Worksheet.docx>

**Implementing the Playbook**  
**Action Plan**

**Phase 1: Establish Partnerships and Assess Capacity**

In phase one you will be establishing your internal team, identifying CBOs, and assessing the CBOs capacity for referrals. Start by working with hospital leadership and ED staff to make a case for implementing a SDoH screen. Next, you will work to build your internal team that will oversee the work. Finally, you will identify the CBOs in your area and identify their ability and capacity to accept referrals. Regular communication with CBOs about their capacity will be an ongoing as you implement this process.

Tasks	Implementation (0-10) 0 = Didn't realize this is important 10 = We've got this covered well	Who is currently engaged in implementing this task?	Who still needs to be engaged in implementing this task
Make the case with hospital leadership and ED staff for implementing a screen for Social Determinants of Health (SDoH)			
Identify key champions (physician leadership or executive sponsorship) and key team members (nursing, social work, case management, etc) within the hospital			
Establish and build a relationship with a CBO and identify their capacity for referrals			
<b>Priority Next Steps:</b>			

# Thank you!

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We want to thank your subject matter expert, Kim Werkmeister, BA, RN, CPHQ, CPPS for leading us for her guidance and leading us through this improvement action network!

We also want to send a huge thank you to all of you for your hard work and effort with implementing SDoH screening in your facilities!

We want to continue to support your efforts with implementing screening, so if you have any questions please reach out to your [IHA HIIN Team!](#)